

## Industry Notice 4/22/2011: Maintenance Outage

The purpose of this notice is to advise the public that the Directorate of Defense Trade Controls (DDTC) external systems/applications will undergo maintenance on Friday, April 22, 2011 from 7:00 a.m. EST to 8:00 a.m. EST.

- During this time the DTrade system will be unavailable to accept submissions.
- All other applications (EFS, ELLIE and MARY) will be unavailable.
- The pmddtc.state.gov website is not affected and will remain online.

### FURTHER INFORMATION

*For Technical Issues:*

#### **DTrade Help Desk**

**Hours:** 9am-5pm Eastern U.S. time

**Phone:** (202) 663-2838

**E-mail:** [dtradehelpdesk@state.gov](mailto:dtradehelpdesk@state.gov)

*For Defense Trade inquiries related to process and status:*

#### **Response Team**

**Hours:** 9am-5pm Eastern U.S. time

**Phone:** (202) 663-1282

**E-mail:** [DDTCResponseTeam@state.gov](mailto:DDTCResponseTeam@state.gov)